



# Medi-Cal Asset Elimination Frequently Asked Questions and Answers

# > Do assets affect my eligibility?

- **Starting on January 1, 2024,** assets, such as bank accounts, cash, a second vehicle, and homes, will no longer be counted when determining Medi-Cal eligibility. Income and income from assets, such as income from property, will continue to be counted.
- What are "assets?"
  - Assets include bank accounts, cash, a second vehicle, homes, and other financial resources.

## If I am applying for Medi-Cal, do I need to fill out and submit asset information?

- Starting on January 1, 2024, Medi-Cal applications will no longer ask for asset information.
- Asset information and verification is required if you are applying for Medi-Cal coverage for 2023.
- Starting January 2024, individuals applying for Long Term Care (LTC) services may be required to provide asset verification if, within the past 30 months, assets were transferred for an amount less than the fair market value.

## If I am a current Medi-Cal member, do I need to fill out and submit asset information at renewal?

- No, asset information is not required.
- In 2024, renewal forms will no longer ask for asset information.
- That means you can keep your savings and assets and still keep your Medi-Cal coverage.
- It is important to open and review any mail received from your county about your Medi-Cal coverage.





#### > I was not eligible in the past. With these changes, could I be now?

• Yes. If you believe you may be eligible for Medi-Cal with the asset change, learn more and apply at <u>GetMedi-CalCoverage.dhcs.ca.gov</u>.

# > Can I get help completing the form?

• Help is available. For assistance, contact <u>Customer Service Center</u> at (866) 613-3777.

# > What if I am no longer eligible for Medi-Cal?

If your coverage is denied, delayed, reduced, or stopped, you can ask your local Medi-Cal office to review your case. You can also ask for a State Fair Hearing to determine your eligibility if you disagree with the decision. Submit an <u>online request</u> here or call the State Hearings Division toll-free at (800) 743-8525. If you ask for a hearing before your Medi-Cal ends, your coverage will continue during the process.

## > What if I am asked to pay money to complete my renewal application?

• BEWARE OF SCAMS: Medi-Cal will never require payment to submit a renewal or application. If you get a call asking for payment to apply or renew, report it. Please call the Medi-Cal fraud hotline at 1-800-822-6222.

## What other options for insurance do I have if I am no longer eligible for Medi-Cal?

- If you qualify, your local Medi-Cal office will send your information to Covered California, which will pick a quality plan for you that provides the best value at the lowest cost.
- Watch your mail for important communications from Covered California, including an envelope that says, "Stay Covered with Covered California". If you receive a notice asking to confirm your plan, respond right away. You will have the option to change your plan or cancel. Visit <u>CoveredCA.com</u> or call Covered California's service center at (800) 300-1506 to learn more.
- If you have Medicare, you might not qualify for Covered California. For additional assistance you can call the Health Consumer Alliance at 1-888-804-3536.





# > Could my child be eligible if I am no longer eligible for Medi-Cal?

• Even if you are no longer eligible for Medi-Cal, your child could still be eligible for coverage. For more information, contact our <u>Customer Service</u> <u>Center</u> at (866) 613-3777.

#### > Do I need to do anything now?

• You do not need to do anything now, unless you were previously denied and want to reapply, or if you need to complete a renewal form.

## > Will I receive requests from the county for any asset information?

• You still might be requested to provide documents to verify your income from property/assets, if any.

#### > What if I didn't receive a renewal packet?

• If you didn't receive a renewal packet contact our <u>Customer Service Center</u> at (866) 613-3777 to confirm the address we have is correct and request another be mailed to you.

#### > Are there any changes to the Estate Recovery Program?

• There are no changes to the Estate Recovery program due to the elimination of assets. For more information about the Estate Recovery program, refer to the website: Estate Recovery (ca.gov)