



County of Los Angeles  
Department of Public Social Services



Philip L. Browning, Director

Statistical Report  
July 2009

Bureau of Contract and Technical Services



## County of Los Angeles

### Department of Public Social Services

# Statistical Report

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**Statistical Report**  
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## All Aids Cases, Persons and Expenditures July 2009

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases	158,627	84,673	1,442	3,117	691,583	360,053	184,839	1,248,078
Persons	392,490	85,223	1,746	3,500	1,637,703	799,325	184,839	2,249,143
Expenditures (millions)	\$85.30	\$17.35	\$0.55	\$2.82		\$119.97	\$153.69	\$379.68
Cost Per Case	\$537.72	\$204.92	\$382.10	\$905.68		\$333.20	\$831.46	\$304.21

### Comparison with Prior Month

Cases:	This Month	158,627	84,673	1,442	3,117	691,583	360,053	184,839	1,248,078
	Last Month	157,182	81,980	1,362	3,167	688,429	351,938	184,191	1,236,394
	Change	0.9%	3.3%	5.9%	-1.6%	0.5%	2.3%	0.4%	0.9%
Persons:	This Month	392,490	85,223	1,746	3,500	1,637,703	799,325	184,839	2,249,143
	Last Month	389,509	82,524	1,669	3,550	1,627,826	782,354	184,191	2,232,040
	Change	0.8%	3.3%	4.6%	-1.4%	0.6%	2.2%	0.4%	0.8%
Expenditures: (millions)	This Month	\$85.30	\$17.35	\$0.55	\$2.82		\$119.97	\$153.69	\$379.68
	Last Month	\$87.61	\$16.86	\$0.55	\$2.89		\$116.84	\$157.05	\$381.80
	Change	-2.6%	2.9%	0.5%	-2.2%		2.7%	-2.1%	-0.6%

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and Food Stamps under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals July 2009

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Total Aided</b>								
	Cases	158,627	84,673	1,442	3,117	691,583	360,053	184,839
	Persons	392,490	85,223	1,746	3,500	1,637,703	799,325	184,839
<b>Age of Aided Persons</b>								
	Under 1	17,857		1		58,796	25,200	11
	1-2	44,852	3			115,509	69,792	124
	3-5	57,686				143,957	92,930	622
	6-12	112,412	6	1	5	277,758	179,593	3,465
	13-15	46,564			1	108,070	70,017	1,853
	16-17	28,776	5		1	71,019	42,510	1,134
	18	4,434	1,984	39	1	42,142	17,354	642
	19	3,749	2,812	59	2	35,235	11,766	689
	20	3,977	2,649	52	4	30,011	9,678	690
	21-59	71,586	73,421	1,270	419	528,101	261,343	45,676
	60-65	528	3,824	188	327	26,436	12,172	17,053
	Over 65	69	519	136	2,740	200,669	6,970	112,880
	<b>Total</b>	<b>392,490</b>	<b>85,223</b>	<b>1,746</b>	<b>3,500</b>	<b>1,637,703</b>	<b>799,325</b>	<b>184,839</b>
<b>Average Age of Aided Adults</b>								
	Average Age	32	40	39	70	50	37	68
<b>Gender of Aided Persons</b>								
Adult	Male	16,444	56,446	814	1,213	255,924	127,474	63,265
	Female	63,583	28,763	930	2,280	499,282	191,809	114,365
Children	Male	156,173	5	1	5	442,102	240,513	4,701
	Female	156,290	9	1	2	440,395	239,529	2,508
	<b>Total</b>	<b>392,490</b>	<b>85,223</b>	<b>1,746</b>	<b>3,500</b>	<b>1,637,703</b>	<b>799,325</b>	<b>184,839</b>



## DPSS Caseload Characteristics Los Angeles County Totals July 2009

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	371,743	78,249	1	9	1,113,964	732,452	N/A
Legal Immigrants	20,166	6,923	1,737	3,481	186,772	66,165	N/A
Other	513	46	8	7	1,862	670	N/A
Undocumented Immigrants	68	5		3	335,105	38	N/A
<b>Total</b>	<b>392,490</b>	<b>85,223</b>	<b>1,746</b>	<b>3,500</b>	<b>1,637,703</b>	<b>799,325</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
Armenian	3,393	1,264	1,045	525	17,858	7,400	29,684
Cambodian	829	89		19	2,010	1,225	2,194
Chinese	618	168	94	169	23,387	2,420	14,651
English	93,296	77,931	60	252	305,252	221,482	71,354
Farsi	305	68	109	85	3,443	670	5,866
Korean	143	99	2	166	10,465	686	4,598
Other	271	64	58	96	4,854	684	3,251
Russian	245	66	28	116	3,959	489	7,734
Spanish	58,693	4,667	35	1,543	306,030	122,313	36,656
Tagalog	51	45		98	5,229	364	5,131
Vietnamese	783	212	11	48	9,096	2,320	3,720
<b>Total</b>	<b>158,627</b>	<b>84,673</b>	<b>1,442</b>	<b>3,117</b>	<b>691,583</b>	<b>360,053</b>	<b>184,839</b>
<b>Ethnic Origin of Aided Persons</b>							
American Indian / Alaskan Native	398	429			1,280	1,344	421
Asian	12,745	2,089	134	692	142,974	33,864	36,171
Black	84,016	39,818	24	39	120,869	168,464	33,817
Hispanic	255,675	25,809	44	1,746	1,186,800	505,960	50,558
Other	6,085	2,545	17	52	38,364	13,478	
White	33,571	14,533	1,527	971	147,416	76,215	63,872
<b>Total</b>	<b>392,490</b>	<b>85,223</b>	<b>1,746</b>	<b>3,500</b>	<b>1,637,703</b>	<b>799,325</b>	<b>184,839</b>



## Cash Aid Programs Cases Aided by District July 2009

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
014 Civic Center					6,249	1,262	4,846	141		
011 East Valley Main District	8,648	726	3,921	4,001	3,772	1,087	2,330	355	1	
002 Glendale	6,488	1,809	1,608	3,071	3,567	951	2,542	74	1,220	
034 Lancaster Main District	10,389	930	2,467	6,992	3,867	1,670	1,866	331		
038 Metro North	8,538	526	4,689	3,323					72	
003 Pasadena	2,513	174	818	1,521	2,670	943	1,662	65		
060 Rancho Park	4,516	262	1,315	2,939	5,313	1,903	3,145	265		
082 West Valley & Santa Clarita Branch	7,103	585	3,003	3,515						
010 Wilshire					2,946	979	1,848	119		3,117
<b>Division I</b>	<b>48,195</b>	<b>5,012</b>	<b>17,821</b>	<b>25,362</b>	<b>28,384</b>	<b>8,795</b>	<b>18,239</b>	<b>1,350</b>	<b>1,293</b>	<b>3,117</b>
005 Belvedere	4,202	314	1,733	2,155						
006 Cudahy	5,826	398	2,508	2,920						
012 Exposition Park	7,735	262	2,441	5,032						
017 Florence	6,808	253	3,491	3,064						
066 Lincoln Heights	5,056	306	2,311	2,439						
015 Metro East	6,769	363	3,517	2,889	6,636	2,868	3,442	326		
013 Metro Family	8,216	290	4,468	3,458						
070 Metro Special	1			1	11,336	4,015	6,792	529		
<b>Division II</b>	<b>44,613</b>	<b>2,186</b>	<b>20,469</b>	<b>21,958</b>	<b>17,972</b>	<b>6,883</b>	<b>10,234</b>	<b>855</b>		
026 Compton	9,538	480	3,643	5,415	1	1				
092 Hawthorne Medi-Cal District	1			1						
040 Norwalk	6,252	507	1,779	3,966						
062 Paramount	4,581	306	1,532	2,743						
027 South Central	6,959	246	2,363	4,350	3,226	1,373	1,680	173		
031 South Family	9,443	490	3,531	5,422	1	1			12	
007 South Special					16,165	6,688	8,387	1,090		
083 Southwest Family	11,230	491	3,461	7,278					7	
008 Southwest Special	2			2	11,170	4,376	5,910	884		
<b>Division III</b>	<b>48,006</b>	<b>2,520</b>	<b>16,309</b>	<b>29,177</b>	<b>30,563</b>	<b>12,439</b>	<b>15,977</b>	<b>2,147</b>	<b>19</b>	
004 El Monte	5,242	407	2,153	2,682						
036 Pomona	7,811	519	2,535	4,757	2,880	1,123	1,616	141		
020 San Gabriel Valley	4,760	535	1,707	2,518	4,874	1,759	2,740	375	130	
<b>Division IV</b>	<b>17,813</b>	<b>1,461</b>	<b>6,395</b>	<b>9,957</b>	<b>7,754</b>	<b>2,882</b>	<b>4,356</b>	<b>516</b>	<b>130</b>	
<b>Total</b>	<b>158,627</b>	<b>11,179</b>	<b>60,994</b>	<b>86,454</b>	<b>84,673</b>	<b>30,999</b>	<b>48,806</b>	<b>4,868</b>	<b>1,442</b>	<b>3,117</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District July 2009

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
014 Civic Center	6,437	6,795		6,795	19,481
011 East Valley Main District	23,992	20,174	4,993	15,181	56,587
002 Glendale	31,571	16,223	4,125	12,098	59,069
034 Lancaster Main District	15,579	19,268	4,968	14,300	49,103
038 Metro North	11,950	11,669	4,829	6,840	32,229
090 Northridge Regional Medi-Cal District	51,521				51,521
003 Pasadena	10,095	7,694	1,368	6,326	22,972
060 Rancho Park	22,447	13,102	2,528	10,574	45,378
082 West Valley & Santa Clarita Branch	47,317	13,577	4,183	9,394	67,997
010 Wilshire	15,551	7,818		7,818	29,432
Division I	236,460	116,320	26,994	89,326	433,769
005 Belvedere	37,734	12,767	2,234	10,533	54,703
006 Cudahy	14,580	9,744	3,188	6,556	30,150
012 Exposition Park	1,048	7,898	3,928	3,970	16,681
017 Florence	13,224	10,227	3,377	6,850	30,259
066 Lincoln Heights	720	5,299	2,547	2,752	11,075
089 Medi-Cal Mail-In Application Center	1,812				1,812
016 Medi Cal Outreach East	3,319				3,319
042 Medi Cal Outreach West	2,833				2,833
015 Metro East	621	13,387	3,815	9,572	27,413
013 Metro Family	25,682	12,212	4,168	8,044	46,110
070 Metro Special	31,399	24,444	6	24,438	67,180
Division II	132,972	95,978	23,263	72,715	291,535
026 Compton	24,136	14,359	4,874	9,485	48,034
092 Hawthorne Medi-Cal District	56,999	2		2	57,002
040 Norwalk	22,098	9,692	3,443	6,249	38,042
062 Paramount	14,118	7,455	2,361	5,094	26,154
027 South Central	7,186	12,897	3,136	9,761	30,268
031 South Family	19,424	15,410	4,826	10,584	44,290
007 South Special	1	16,720	1	16,719	32,886
083 Southwest Family	1,670	10,847	5,472	5,375	23,754
008 Southwest Special	37,369	20,804	8	20,796	69,345
Division III	183,001	108,186	24,121	84,065	369,775
004 El Monte	44,993	7,809	2,878	4,931	58,044
080 Medi-Cal Long Term District	32,743				32,743
036 Pomona	30,335	15,584	4,264	11,320	56,610
020 San Gabriel Valley	14,574	16,176	2,487	13,689	40,514
Division IV	122,645	39,569	9,629	29,940	187,911
Eligibility Systems Division	514				514
DPSS Total****	675,592	360,053	84,007	276,046	1,468,343
Department of Health Services	1,032				1,032
Department of Children and Family Services	14,959				14,959
Grand Total****	691,583	360,053	84,007	276,046	1,484,334

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## Cash Aid Programs Persons Aided by District July 2009

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****		Total	Employable	Unemployable	Unknown		
		Adult	Children	Adult	Children	Adult	Children						
014 Civic Center								6,261	1,268	4,853	140		
011 East Valley Main District	21,331	1,242	1,456	24	7,992	3,065	7,552	3,824	1,097	2,371	356	1	
002 Glendale	16,949	3,118	3,048	11	2,969	2,646	5,157	3,698	989	2,632	77	1,507	
034 Lancaster Main District	28,015	1,553	2,146	51	5,106	4,844	14,315	3,888	1,684	1,873	331		
038 Metro North	19,513	816	1,028	22	9,335	2,457	5,855					77	
003 Pasadena	5,992	284	349	4	1,572	1,076	2,707	2,685	950	1,670	65		
060 Rancho Park	10,139	434	507	11	2,386	2,000	4,801	5,340	1,913	3,161	266		
082 West Valley & Santa Clarita Branch	17,612	1,024	1,180	22	6,116	2,750	6,520						
010 Wilshire								2,989	996	1,874	119		3,500
<b>Division I</b>	<b>119,551</b>	<b>8,471</b>	<b>9,714</b>	<b>145</b>	<b>35,476</b>	<b>18,838</b>	<b>46,907</b>	<b>28,685</b>	<b>8,897</b>	<b>18,434</b>	<b>1,354</b>	<b>1,585</b>	<b>3,500</b>
005 Belvedere	10,716	529	699	11	3,617	1,611	4,249						
006 Cudahy	14,573	707	865	9	5,103	2,200	5,689						
012 Exposition Park	18,039	421	571	27	4,715	3,201	9,104						
017 Florence	17,094	433	548	12	7,734	1,884	6,483						
066 Lincoln Heights	12,458	437	700	5	4,863	1,567	4,886						
015 Metro East	16,839	601	830	15	7,384	2,163	5,846	6,678	2,881	3,469	328		
013 Metro Family	19,737	487	616	18	9,634	2,315	6,667						
070 Metro Special	2					1	1	11,378	4,030	6,816	532		
<b>Division II</b>	<b>109,458</b>	<b>3,615</b>	<b>4,829</b>	<b>97</b>	<b>43,050</b>	<b>14,942</b>	<b>42,925</b>	<b>18,056</b>	<b>6,911</b>	<b>10,285</b>	<b>860</b>		
026 Compton	23,641	824	1,042	33	7,657	3,703	10,382	1	1				
092 Hawthorne Medi-Cal District	3					1	2						
040 Norwalk	16,008	912	1,096	6	3,438	3,036	7,520						
062 Paramount	11,358	528	661	18	3,070	1,858	5,223						
027 South Central	17,586	411	560	21	5,180	2,681	8,733	3,233	1,374	1,686	173		
031 South Family	23,002	808	1,047	32	7,342	3,647	10,126	1	1			15	
007 South Special								16,233	6,719	8,418	1,096		
083 Southwest Family	26,671	791	1,092	24	6,979	4,789	12,996					7	
008 Southwest Special	6					2	4	11,208	4,391	5,933	884		
<b>Division III</b>	<b>118,275</b>	<b>4,274</b>	<b>5,498</b>	<b>134</b>	<b>33,666</b>	<b>19,717</b>	<b>54,986</b>	<b>30,676</b>	<b>12,486</b>	<b>16,037</b>	<b>2,153</b>	<b>22</b>	
004 El Monte	13,493	676	888	16	4,521	1,989	5,403						
036 Pomona	19,922	913	1,140	21	5,060	3,679	9,109	2,886	1,123	1,621	142		
020 San Gabriel Valley	11,791	701	1,141	13	3,444	1,786	4,706	4,920	1,777	2,769	374	139	
<b>Division IV</b>	<b>45,206</b>	<b>2,290</b>	<b>3,169</b>	<b>50</b>	<b>13,025</b>	<b>7,454</b>	<b>19,218</b>	<b>7,806</b>	<b>2,900</b>	<b>4,390</b>	<b>516</b>	<b>139</b>	
<b>Total</b>	<b>392,490</b>	<b>18,650</b>	<b>23,210</b>	<b>426</b>	<b>125,217</b>	<b>60,951</b>	<b>164,036</b>	<b>85,223</b>	<b>31,194</b>	<b>49,146</b>	<b>4,883</b>	<b>1,746</b>	<b>3,500</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Persons Aided by District July 2009

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
014 Civic Center	6,484	6,817		6,817	19,562
011 East Valley Main District	64,298	44,809	11,641	33,168	134,263
002 Glendale	63,190	35,424	10,959	24,465	120,768
034 Lancaster Main District	47,526	48,645	12,433	36,212	128,074
038 Metro North	34,874	29,041	9,882	19,159	83,505
090 Northridge Regional Medi-Cal District	95,870				95,870
003 Pasadena	21,782	14,414	3,103	11,311	44,873
060 Rancho Park	39,897	22,224	5,594	16,630	77,600
082 West Valley & Santa Clarita Branch	104,621	34,164	10,001	24,163	156,397
010 Wilshire	29,261	11,861		11,861	47,611
Division I	507,803	247,399	63,613	183,786	908,523
005 Belvedere	97,694	34,151	5,396	28,755	142,561
006 Cudahy	42,683	26,906	7,540	19,366	84,162
012 Exposition Park	10,208	20,846	8,386	12,460	49,093
017 Florence	45,495	28,188	7,435	20,753	90,777
066 Lincoln Heights	9,035	14,847	5,676	9,171	36,340
089 Medi-Cal Mail-In Application Center	3,128				3,128
016 Medi Cal Outreach East	4,719				4,719
042 Medi Cal Outreach West	3,701				3,701
015 Metro East	11,111	25,493	8,667	16,826	60,121
013 Metro Family	77,135	32,082	8,834	23,248	128,954
070 Metro Special	69,052	39,278	8	39,270	119,710
Division II	373,961	221,791	51,942	169,849	723,266
026 Compton	67,585	39,479	11,187	28,292	130,706
092 Hawthorne Medi-Cal District	149,952	5		5	149,960
040 Norwalk	52,561	27,050	8,639	18,411	95,619
062 Paramount	37,368	20,814	5,646	15,168	69,540
027 South Central	27,189	30,139	7,028	23,111	78,147
031 South Family	55,585	38,969	10,709	28,260	117,572
007 South Special	2	16,870	1	16,869	33,105
083 Southwest Family	14,800	29,354	12,274	17,080	70,832
008 Southwest Special	82,984	32,907	16	32,891	127,105
Division III	488,026	235,587	55,500	180,087	872,586
004 El Monte	97,622	22,014	7,120	14,894	133,129
080 Medi-Cal Long Term District	33,278				33,278
036 Pomona	71,669	37,559	10,423	27,136	132,036
020 San Gabriel Valley	40,675	34,975	5,909	29,066	92,500
Division IV	243,244	94,548	23,452	71,096	390,943
Eligibility Systems Division	807				807
DPSS Total****	1,613,841	799,325	194,507	604,818	3,080,964
Department of Health Services	1,617				1,617
Department of Children and Family Services	22,245				22,245
Grand Total****	1,637,703	799,325	194,507	604,818	3,104,826

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## In-Home Supportive Services Caseload by Office July 2009

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	13,276	179
074 IHSS Ops II El Monte	32,032	432
East Region Total	45,308	611
047 IHSS Ops III Metro IHSS	22,353	357
075 IHSS Ops III - Rancho Park	12,423	143
Metro West Region Total	34,776	500
001 IHSS Ops I Chatsworth	29,131	368
035 IHSS Ops I - Lancaster	6,648	115
073 IHSS Ops I - Burbank	23,620	173
North Region Total	59,399	656
077 IHSS Ops IV Hawthorne	45,356	743
South Region Total	45,356	743
Total	184,839	2,510

\* Each IHSS consumer represents a separate case or Assistance Unit.





































# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.